

TELEHEALTH INFORMED CONSENT

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<https://doxy.me/carolelandislcsw>

Introduction. Telehealth/teletherapy is the delivery of behavioral health/coaching services, including individual couples, group, and family therapy, using interactive technologies (audio, video, or telephone-based communications) between a practitioner and a client who are not in the same physical location. This is a treatment option of Carole Landis, LCSW, LLC on an as-needed or emergency basis.

Software Security Protocols. The interactive technologies in telehealth use network and software security protocols to protect the confidentiality of private, personal/health information and imaging data transmitted via any electronic channel. Carole Landis, LCSW LLC uses doxy.me for video sessions. This is a HIPAA-compliant, heavily encrypted platform used by physicians and other health care professionals that safeguard the data to ensure its integrity against intentional or unintentional corruption.

Confidentiality. The telehealth exchange is confidential, unless explicitly agreed otherwise. Any personal information you choose to share will be held in the strictest of confidence. The laws that protect your mental health/medical information also apply to teletherapy. This program is cloud-based, and at the end of the session, nothing is captured or saved. All data is gone. There are, by law, exceptions to confidentiality, including mandatory reporting of child, elder, and dependent adult abuse. In addition, if the therapist assesses that the client is in such mental or emotional condition to be a danger to himself or others, she has the right to break confidentiality, and take action to prevent the threatened danger.

Self-Termination. The client has the right to withdraw or decline telehealth services at any time without jeopardizing access to future care, services, or treatment.

Technology Requirements. Client is responsible for providing the necessary computer, telecommunications equipment and WiFi internet access, for telehealth sessions, and for arranging a location with sufficient lighting and privacy that is free from intrusions or distractions.. A headset is recommended for better sound transmission

Session Interruption If there are problems with Internet connectivity or other technical difficulties on doxy.me, the therapist will suggest switching to phone communication to continue the session.

Laws and Standards. Professional standards and laws that apply to in-person behavioral service also apply to telehealth services. This document does not replace other agreements, contracts, or documentation of informed consent. Carole Landis, LCSW is licensed to practice clinical social work in the Commonwealth of Pennsylvania, only, and is not permitted to provide telehealth services across state lines.

CONFIRMATION OF AGREEMENT *I have read, understand and agree to this agreement.*

Client Printed Name

Client Signature

Date

Practitioner Signature

Date